

2. Services:

BlackSheep determines the internet, telecommunication products and any other services offered at any time to the Customer, at their sole discretion.

- (i) Except as provided in the related addendums these General Conditions apply to each and any provision of Services to the customer to the exclusion of all other conditions, agreements, understandings or arrangements not set out in the applicable Addendum.
- (ii) Services are provided on the terms contained within the associated addendums. When you enter into a service addendum agreement with BlackSheep in relation to the provision of that Service the terms of that Separate Contract shall take priority over these Conditions.
- (iii) BlackSheep reserve the right to subcontract its obligations and/or duties set out in this Agreement.
- (iv) The customer may not refer to BlackSheep in its sales or marketing activity or literature except with the prior written consent of BlackSheep and or attached to this agreement as an addendum, such permission may be withheld and reserve the right to give a reason;
- (v) BlackSheep may need to change or alter the configuration of the Service or Service Equipment provided under this Agreement in order to provide the Service to Customer. BlackSheep shall use reasonable efforts to give at least 14 days prior written notice to customer of any such change or alteration where possible.

3. Customer Charges:

You must pay for any set-up charges for services supplied by BlackSheep in relation to the services requested and supplied herein and or are set out in the price list located at www.blacksheepzone.com, or in turn serviced to you by email or post.

These rates are part of this contract. After any initial payments have been made, thereafter, all payments are made strictly by the agreed method, facilitated and made available within an addendum herein, thereafter, on a monthly basis unless agreed in writing by a Director of BlackSheep to the contrary;

3.1 At any time during the term of this Agreement, BlackSheep may, upon giving the customer 30 day's prior notice in writing or by electronic or such expeditious means as BlackSheep may from time to time decide, vary its Charges.

3.2 Charges for a Service shall accrue from the date above or the date on which the Customer commenced use of the Service.

3.3 payments will be due within 10 days, after which, the amount will be deemed overdue and BlackSheep will be in a position to implement clause 3.4 herein

3.4 Interest shall be payable on all overdue invoices from the due date until actual payment in line with clause 3.10 contained herein.

3.5 All charges are, unless agreed otherwise, exclusive of value added tax and any other applicable sales tax or duty which shall be payable by Customer at the prevailing rate.

3.6 BlackSheep reserves the right to carry out a credit check prior or after the customer's acceptance of this agreement and request copies of two utility bills from the declared business address. Subsequent to any credit check BlackSheep reserves the right to request a deposit or 3rd party guarantee, to be specified at that time, from the Customer as a condition of providing or continuing Service. Any deposit shall be held by BlackSheep for a period of twelve (12) months (or until the Agreement is otherwise terminated) when it shall be returned in full or credited against an invoice at BlackSheep sole discretion. Any deposit does not relieve the customer of the responsibility for the prompt payment of invoices in accordance with relevant Clauses contained herein.

3.7 BlackSheep reserve the right if undue excess activity on the customers account is observed and or the customers capability to pay within the due period, to reduce the payment of invoices to weekly or a security deposit taken to the amount deemed necessary to cover, for a period of no more than 6 months or less if predetermined by BlackSheep in writing.

